



In the last few years, Hacienda Health-Care has experienced massive growth and we owe you, our donors and volunteers, a big **thank you** from the bottom of our hearts. We are fortunate to have students, individuals, corporations, government employees, service organizations/clubs, and foundations offer their assistance and talents to meet a variety of needs, both small and large.

Our growth and success is made possible thanks to your generous giving of time, in-kind, and financial gifts. We can never say **thank you** enough, so we hope that the stories highlighted here will let you see that your time, and gifts are investments that continue to grow. **Thank you** for partnering with us.

Hacienda HealthCare breaks ground on Children's Hospital

One of Hacienda HealthCare's newest projects is Hacienda Children's Hospital — a 20,900 square-foot, 24-bed, pediatric hospital specializing in high-quality acute and sub-acute care for infants, children, and teens. The hospital's service model mirrors that of its Phoenix hospital, Los Niños Hospital.

Though the plans to build the hospital began years ago, Hacienda focused on establishing other high-need programs—such as the vocational program for young adults with an autism spectrum disorder before moving forward building the hospital. In 2013, Hacienda swiftly began the process of building the hospital after receiving a \$700,000 Community Development Block Grant from the City of Mesa.

The \$7 million plus project was significantly funded through grants from the Salt River Pima-Maricopa Indian Community and several foundations. Our thanks go to Mesa's city council and Mayor John Giles for their support and in particular, to Vice Mayor Dennis Kavanaugh. Special thanks go to Ms. Rhonda Anderson, CEO of Cardon Children's Medical Center and Dr. Rufus Glasper, Chancellor of the Maricopa County Community College District, for their letters of support.

The hospital is a complementary resource to all valley hospitals that provide pediatric care. The hospital will serve the needs of medically fragile/complex children (age birth to 18) needing transitional acute care outside of a large hospital. The care we provide is the bridge that helps medically fragile children get home sooner. The hospital will open July 2015. We invite you to attend the grand opening.

Learn more: HaciendaChildrens.org



Jibri (bottom center) pictured with Bill Timmons, president and CEO (top center) and guests © Image courtesy of Robert Keith (tzen Photography)

Hacienda celebrates 10 year anniversary Prom

Hacienda HealthCare just celebrated its 10th Annual Prom. Though not filled with the typical teen angst, there was no shortage of shimmering gowns and neatly pressed tuxedos, all thanks to the vision of one young man: Jibri.

After a stint living in a geriatric community in Sun City, Jibri—with the aid of his social worker—made the move to Hacienda HealthCare's beautiful South Mountain Campus. Filled with vibrancy of youth, Jibri set forth to make a difference in the lives of his friends at Hacienda HealthCare.

Unhindered by the Cerebral Palsy that has challenged him since birth, Jibri remains active and mobile with the aid of his wheelchair. He goes to movies, concerts, and most recently participated in Pat's Run with his friends, Larry Fitzgerald and Jay Feely.

When asked about the idea for Prom, Jibri answered, "[E]veryone needs to go to Prom." He glowingly recalled on his senior year Prom as the most memorable and fun occasion in his life. Since most of his fellow residents and friends will never experience a traditional high school Prom, Jibri wanted to bring Prom to Hacienda. With the support of the CEO, Bill Timmons, and the help of a staff member named Karen, Jibri and Karen went to work. The theme for the first Prom was *One Sweet Night*. Since then, the themes have included *Phantom of the Opera*, *Gone With the Wind*, and to celebrate the 10th anniversary, *Bollywood*.

With donations from staff and the community, *Bollywood* was a big hit. The owners of Azteca Bridal Shop, for the second year, donated beautiful dresses in all sizes and tuxedos/suits for the boys and young men. Volunteers over the years have included the student nurses from Pima Medical School who volunteer their time to prepare for the special event. Everyone was dressed up in Bollywood style, with hair and makeup done. A professional photographer was on hand to take the traditional Prom pictures with family and friends who were invited. Music, food, and then the crowning of the Maharaja and Maharini rounded out the evening.

Nicholas was crowned the Maharaja and Jennifer was crowned Maharini. The media was on hand to film the highlights and a special "hero" piece was aired on Channel 12. Jibri exemplifies the spirit of Hacienda HealthCare and that is to meet the unmet needs of his community. No matter how limited Jibri is physically, his heart is open to help bring joy to those around him.











Maharaja (King) Nicholas with Bill Timmons



Maharini (Queen) Jennifer with Bill Timmons

 $\ensuremath{\mathbb{C}}$ Images courtesy of Robert Keith (tzen Photography)

CFC

Combined Federal Campaign

We've been told that we are the "best kept secret" and we want to change that with your help. We are very thankful to the CFC (Combined Federal Campaign) that gave us many opportunities to tell our stories all over the valley and at many postal service locations. People like Abel Perales, A.D. Flores and Mary Atwell worked diligently on their campaigns and teamed up with their Federal employees to give not only to us, but to many worthwhile nonprofits. To all the employees that pledged, thank you for caring and thank you for giving.

MESA UNITED WAY

Helping keep kids healthy and strong



This year we complete two years with our partnership with the Mesa United Way. A year before we started our new hospital, Dan Wollam and his team encouraged us to apply to be an agency with MSA. A new source of funding came from that relationship and we are very thankful and look forward to growing and becoming better known in the Mesa community. Their funding helped us provide needed medications for infants and children who were at risk of contracting RSV (Respiratory Syncytial Virus) which can lead to many respiratory complications in newborns and pre-mature babies.

SRP BOOSTERS

Energy in giving

For many years Hacienda has been invited to participate in Salt River Project's employee booster campaign. Similar to CFC campaigns and United Way programs, the generous employees of SRP provide one of the largest employee giving programs in the state. Thank you SRP employees for all your hard work and generosity. A special thanks to Janie Mollon, who has helped us get tickets to one of our clients' very favorite activity, ZooLights.



Bill Timmons receieving house key from ASD trainees

You are welcome anytime into our home

Hacienda opens first independent living program for young adults with an ASD

November 2014 a group of excited young men who have been a part of Hacienda's ASD (Autism Spectrum Disorder) vocational training program moved in to their new home. Families and close staff were there to open the doors as a long awaited dream came true.

The estimated prevalence of autism in the United States has grown from 1 in 150 births (2000) to 1 in 68 births (2010) and is considered the fastest growing developmental disability according to the CDC. The autism Society posts that "35 percent of young adults (ages 19-23) with autism have not had a job or received postgraduate education after leaving high school." (Shattuck et al. 2012)

Last year, with the help of a grant through the Knights of Columbus, Hacienda began a vocational training program for adults with ASD. Due to the fact that Hacienda provides its clients with basic services including nutrition, housekeeping, facilities maintenance, clerical, laundry services and more, a specialized training program in all these areas was introduced to a small number of trainees with ASD. Since then the program has been widely successful and continues to grow with more trainees coming on board. As of the date of this newsletter, 23 young men and women are active in the program.

As young people with an ASD get older their parents worry that they will no longer be able to take care of their children as they age themselves. They worry about their child's financial independence and capacity to become self-sufficient. Hacienda recognized this unmet need many years ago and tried partnering with other organizations to meet this growing future need. Having to forge this pathway independently, Hacienda with the help of grants from the Salt River Pima-Maricopa Indian Community and the Kemper and Ethel Marley Foundation made creating an independent living program to complement the vocational program a reality. On opening day, President and CEO of Hacienda HealthCare, Bill Timmons, was surprised with a gift from the new residents. Inside a beautifully wrapped box was a key to the house and a card that said, "Bill, you are welcome anytime into our home."

WHAT'S NEW?







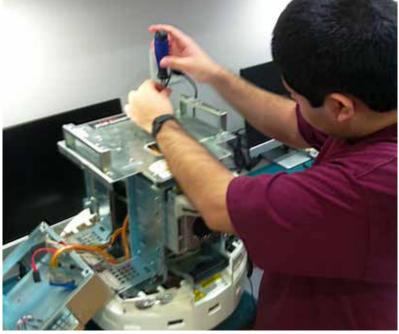
TIP Robots L to R: Maria, Vincent, and Tink

ACRONYMS ARE IN

TIP (Technology Implementation Program) is the newest component of the vocational training program that was recently introduced by Hacienda's Tom Burick. Tom is a passionate, multifaceted robotics and computer professional who brings a wealth of technical and business experience to Hacienda's ASD vocational training program.

TIP

Coming from a background of robotics and computers Tom noticed a pile of broken down and obsolete computers waiting to be disposed. Having seen the trainees' proficiency in using mobile phones and electronic devices, Tom wanted to see if his trainees could build a couple of working computers from the scrap pile. Their excitement and keen interest in the project opened another door of opportunity. Tom discovered that there were a number of trainees who had a propensity for technology and the ability to learn higher skills in the area of computers. The outcome of the project was the creation of two working computers from the old computer parts. A new vocational emphasis centered on robotics and computers will help some of our ASD Voc trainees get higher paying jobs in a field they enjoy. What the Knights of Columbus started funding in 2012 has grown to a very exciting field in the area of technology.



ASD/TIP Trainee



Robots at attention in the TIP command center

"Growing Lives One Seed at a Time"

Phoenix Squaw Peak Rotary Club and Hacienda move forward on enabling garden project.



Rotarians, Phoenix Chamber members and Hacienda Staff



Before



After



After

Reconnecting with a long lost friend can be a serendipitous encounter. That was the case when former President of Phoenix Squaw Peak Rotary Club (PSPRC), Bill Powers, reached out to Hacienda's marketing department two years ago. The club's first service project in the 1980s was the successful construction of an enabling swimming pool to provide aquatic therapy and recreation for Hacienda's resident children and adults. Decades later the club has returned to partner once again to create its "Growing Lives One Seed at a Time" enabling garden initiative.

The horticultural therapy project is modeled after the Rotary and Rutgers Enabling Garden initiative in New Jersey. The Hacienda project is designed by local master horticulturist and Rotarian, Kent Titze, and is an on-going project that will be completed in phases by volunteer groups seeking service projects. The program's mission focuses on creating and promoting barrier-free, accessible gardens that allow people of all ages and abilities to plant and grow native flowers, vegetables and herbs in a safe and accommodating environment. The environment provides sensory stimulation which can include raised planters, designed space with pathways, textures, scents, and sounds.

The first phase of the project was to raise seed money to convert an outdoor area into a serene garden courtyard with enclosed walls to block out views of employee parked cars. Through the generous support of local businesses and individuals who participated in the annual Skeeter Mc-Fee Golf Tournament, the Rotary Club awarded Hacienda a check for \$14,000 to begin the project. As a service project, the club members, including 90+ year old Marshall Roberts, along with Hacienda's marketing staff, showed up to dig trenches, move gravel, plant palms, pour cement, and jackhammer hard rock. It was an amazing team project that turned out beautifully thanks to the club members of Phoenix Squaw Peak Rotary Club.



Nick enjoying the swing with friends and family

The project is part of a large horticultural therapy master plan where service organizations and corporate volunteers can work on small or large projects throughout the Hacienda campus. This large project was headed up by Garry Walters of Southwest Gas, also a member of Rotary 100, and Kent Titze, master horticulturist and member of Squaw Peak Rotary Club.

Since most of Hacienda's residents and clients are wheelchair mobile and have limited use of their arms, the volun-

teer group was asked to dismantle unusable play equipment and transform the area into a wheelchair-friendly recreational area.

Southwest Gas employees along with their family members, worked together with Rotary and Hacienda volunteers over a number of service days. Volunteers poured a concrete slab for the wheelchair swing; built an iron wall enclosure blocking an industrial view, painted the surrounding building eves, spread additional landscaping rock and planted trees, plants, and bushes for décor. Chad Dietz, the creator of the wheelchair swing, and his sons traveled from California to install the first wheelchair swing of its kind in Arizona. Master horticulturist, Kent Titze, recommended the motion therapy of the wheelchair swing as part of the overall horticultural therapy master plan. The wheelchair swing glides easily

with two seats on one side and the wheelchair platform on the other side. The true test of its success came when four of Hacienda's residents were brought outside to test-drive the swing. As all the volun-

teers watched, the first young lady was wheeled onto the

A swinging delight

Southwest Gas Blue Crew delight Hacienda residents with wheelchair swing

Imagine experiencing the freedom of using a playground swing for the first time! Approximately 25 volunteers from Southwest Gas' Blue Crew gathered at Hacienda HealthCare on a warm September Saturday to complete an outdoor beautification project. Southwest Gas with the collaboration of the Squaw Peak Rotary Club and Rotary Club 100 purchased a wheelchair swing for the clients and children of Hacienda.

platform. Her caregiver safely secured the wheelchair, sat on the guest side, and gently pushed off the swing with her feet. The young lady smiled with delight and laughed as she moved both forwards and backwards with the swing. Everyone applauded and smiled. Each resident had a turn and expressed the same delightful laugh of surprise with big smiles. For all the volunteers, the fundraising, physical work, sweat, heat, and weeks of planning paid off with those smiles and laughter on Saturday.



Southwest Gas Blue Crew volunteers

A great big thank you goes out to Southwest Gas, Squaw Peak Rotary Club and Rotary 100 Club for their commitment to make a difference in special lives.

A HEARTFELT THANKS

Booster and volunteers making a difference at Hacienda

We are so thankful to employees who are part of the boosters programs at companies like SRP and Boeing. As volunteers you work very hard and encourage your fellow employees to give to organizations like us. Volunteers truly reflect the heart of the organizations they represent.

A prime example are the volunteers of the Valley Lutheran Thrift Shop who collect, organize, display, and sell donated items and then give the proceeds to help organizations like our Children's Angel Foundation. Funds were used to buy wheelchairs for some of our children who had no funding through family or insurance.

To all the other organizations who give, support, or give us opportunities to speak at their functions, thank you for remembering us each year. To the ladies of the Eight & Forty Salons, to the ladies who crochet blankets and booties for our little babies, and many more who care, thank you so much.

Special People

Families share their stories to inspire and educate

If you visit Hacienda you may be shocked to see the condition of some of our profoundly affected clients and patients. The stories that led to their conditions are very tragic and very sad. The devastating after-effect of a non-fatal drowning or an accidental incident with matches not only affects the long term condition of a child, but the whole family as well. As tragic and sad as these conditions are, Hacienda, which means "home" in Spanish, provides a loving, caring, and happy place for our long term residents who call Hacienda home. We have found that many of these families who have suffered the pain of these tragic events have hearts to help others prevent a similar situation. These families allow us to share the tragic stories of their children in hopes that other families will take precautions.

No one saw Adam fall into a swimming pool when he was 2½ years old. Although he survived, Adam would never be the same, and his family was torn apart. In 2014, the Banner Foundation printed 100,000 copies of Adam's story as part of a massive drowning prevention campaign. We are thankful that Adam's

Adam

mom has given us permission to share his story. Another family, whose daughter was burned from playing with matches with her siblings, allowed her story to be shared on Spanish television to warn other parents about children playing with matches. We are very thankful that these brave parents and families care about your children as well.

Home Run 4 Kids

The Valley of the Sun Kiwanis Club hosted their 4th Annual Home Run for Kids event at Chase Field



Fox Sports Arizona Girls: Sara, Danielle and Mallory

Hacienda Children's Hospital was the focus charity of the November 2014 Home Run for Kids event at Chase Field. Baseball clinics, fun bounce houses for the kids, and great live music filled the venue. The event was a success thanks to the support of several corporate sponsors, including several of Hacienda's vendors, many who graciously donated their event tickets to needy children and their families. Thank you to all our participating vendors and thank you to all the Valley of the Sun Kiwanis Club volunteers who worked all year to make this event a fun and successful day. Everyone we spoke to had a great time and we hope to get more kids and families on the field next year.

A special thanks goes to Phil Fargotstein who headed the committee and a very special thanks goes out to the Fox Sports Arizona Girls, Danielle, Mallory, and Sara who have emceed the event for the last three years. We appreciate the PSA promo that aired on Fox Sports Arizona advertising the event.

Volunteer Spotlight

Alfonso is a young man who turned 21 in 2014. He came to Hacienda Skilled Nursing Facility because of medical issues associated with progressing Duchene's Muscular Dystrophy. Alfonso surprised the marketing department when he asked if he could be a volunteer.



MICHELLE: How has being at Hacienda changed your life? ALFONSO: It made me believe in myself more and it made me aware of myself and my surroundings.

MICHELLE: What are your hobbies and interests?

ALFONSO: Writing songs, helping others & doing volunteer work.

MICHELLE: This past summer you became a volunteer, what inspired you to become one?

Over the summer Alfonso had observed a number of young students volunteering under the guidance of Michelle Niemiec. He became friends with many of those volunteers and worked on projects that included script writing and video production to prevent abuse and neglect.

Alfonso

Alfonso began giving tours of our campus to newcomers and participated eagerly in speaking at events both internally and externally. He is very open about his story and wants to help as much as he is able to, both physically **ALFONSO**: The joy and smiles of the patients.

MICHELLE: What do you typically help out with?

ALFONSO: Activities, performing for the patients and giving tours.

MICHELLE: What would you say to someone who wants to become a volunteer?

ALFONSO: The joy of helping others and making patients smile is completely worth it.

and emotionally. Most recently he gave a guided tour to a number of Gilbert high school baseball athletes and cheerleaders who visited in December bringing gifts for the children of Hacienda. When you visit Hacienda and see a young man with a big smile whizzing around in his wheelchair, he may be Alfonso. We salute Alfonso for his willingness to give back. He is a remarkable young man with a great sense of humor and great attitude. We are very humbled and honored to name him our Volunteer of the Year.

Sail away with me

Goodmans celebrates 60 years of commitment to the community by giving the gift of giving



Brian Henrie (seated), alongside Barbara Brandt (far right) and Hacienda Staff

A large mysterious box appeared one day for Hacienda's Skilled Nursing Facility's Administrator, Brian Henrie. A crowd had gathered wondering if a person would pop out of the box. After a few minutes, Barbara Brandt from Goodmans Furniture announced that Brian Henrie had been chosen to win a beautiful sail chair for his office as part of their 60th Anniversary. After seeing a picture of Brian's old ripped chair and hearing of Brian's compassion and dedication to Hacienda clients, Goodman's awarded Brian the chair. Sixty employees, including Barbara from Goodmans were tasked with choosing an unsung hero in the community, a do-gooder on the front lines of change who inspires them. Each employee rewarded their role model with a special gift. Thank you Brian for being that role model and thank you Goodman's for making Brian's life a lot more comfortable and "cool looking"!



Holidays in Blue

Phoenix Police Officers from Central City, Mountain View and South Mountain precincts pictured with Bill Timmons, Police Lt. Rob Settembre, and Hacienda residents

Phoenix Police and Hacienda HealthCare: How a Call to Action became a Tradition

If you've seen a parade of police cars and fire trucks go down 16th Street towards Hacienda HealthCare in December, rest assured that it's not an emergency call. It's the great holiday tradition that the Phoenix Police have been carrying on for more than two decades. The three main precincts that are heavily involved include South Mountain, Airport Bureau, and Central Precinct. Hacienda HealthCare and the Phoenix Police celebrated 25 years of holiday giving this past December.

"Hacienda" means home; for children and adults who are medically fragile, chronically ill, and have intellectual disabilities, Hacienda Healthcare is their home and the caring staff, their extended family.

A small fire had broken out in part of the old building one winter day in 1989. An emergency call from Hacienda called for fire and police personnel to evacuate the clients and patients. When the emergency had passed and all were safely returned, the crews noticed something was missing from Hacienda: it was the holidays and there were no gifts in sight. The thought of the wonderful children and young people with profound disabilities celebrating the holidays with no gifts was heartrending to these unflappable officers.

"Will their families bring them gifts?" "Will they go home for the holidays?"

These questions raced through their minds, so a few policemen and firemen came up with an answer: *We will bring them gifts*. They put in the call to their precincts to chip in and they bought gifts for every child and young person at Hacienda.

Lieutenant Rob Settembre, a kind man with a huge heart for the kids, has been a part of leading the tradition since the second year. He along with several others including Dan Wallace, Doreena Weiger, and Greg Limas have been coming for over 20 years. Now younger officers like Sergeant Scott McCauley and other precinct leaders have taken the lead to put out the call to their fellow officers.

This tradition has grown in spirit and in numbers. As more residents make Hacienda their home, more kind-hearted officers answer the call. They ensure that each infant, child, teen, and adult is granted their wish during the holidays. Right before Christmas Day, Santa Claus dons his blue garb and leads a parade of men and women in uniform carrying gifts for the residents of Hacienda. This special tradition is the highlight of the year.

The staff of Hacienda HealthCare salute the men and women of the Phoenix Police and Fire Departments. Their service, their generosity, and their love, is a tradition Hacienda HealthCare continues to treasure.

The Giving Season

The tradition that started with the Phoenix Police and Fire Department has grown and spread to benefit all of our children and clients throughout Hacienda's various programs. Thanks to organizations like Massage Envy who each year provide gifts for our group homes, Colliers International who provide gifts to our needy families, groups like IBEW Local 640 who bring gifts to all of our kids, church groups, student nurses from our local universities who do gift drives for us, families who hold special tamale parties, families and their children who visit and bring gifts, coaches who bring in their baseball and cheer teams with gifts, and so many more who help us out during the holidays, thank you so much for your caring hearts. We are amazed and humbled by your generosity and kindness.

There are many stories and many lives that your gifts, large and small, will make a difference. Hacienda is a very special place where babies, children and young adults are well taken care of in a homelike atmosphere. A loving home is the place for children to thrive, but tragedy, through no fault of their own, can permanently change the direction of their lives. We are so grateful that we can provide the medical service with care and love and have so many of you make the difference in these special lives.

A legacy that grows

Gardener's world/Gardener's Eden has been a fixture in the South Phoenix area for over 20 years. Established by Gary and Sharon Petterson, the company continues to be a family owned and operated business. Gary Petterson was a great philanthropist; he had a heart for people and was constantly giving. Gary worked with local school gardening programs and spread his knowledge by being a popular speaker at home and in garden shows. He was professor of horticulture at a local college and also had a weekly television show.

Recently Gary passed away and in his spirit of giving, Gardeners World donated over \$20,000 worth of plants, young trees and gardening supplies. These are being planted around Hacienda's main campus and used for landscaping some of the group homes. Unsurprisingly, two long time employees, Eiljio and Ray, have been volunteering on the rotary horticultural project. Their willingness to help is an example of the giving nature of Gardeners World as a company. Even though Gary is gone, his memory lives on, bringing joy through his horticultural legacy to our residents. Thank you Gardeners World.

Leaving a Legacy of Philanthropy

We are grateful to all of you who select Hacienda as the recipient of your financial gifts through regular donations and tax credit donations. This year if you are considering where to give your regular and/or tax credit donation, consider giving to Hacienda's Children's Hospital. Special recognition on the hospital donor wall and naming opportunities are available so that you can leave a lasting legacy in honor of your family name, a loved one, or your business. For those of you who prefer to give without recognition, we honor your privacy.

For more information, please contact:

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Or visit us @ HaciendaChildrens.org

HaciendaChildrens.org | HaciendaHealthCare.org

Arizona Working Poor Tax Credit

Receive a dollar-for-dollar Arizona state tax credit for your donation to any of Hacienda HealthCare's affiliates

If you are a single filer, you can receive up to a \$200 tax credit, \$400 if you file jointly. Best of all, you no longer have to itemize your taxes to take advantage of the credit. We encourage you to consult a qualified tax advisor for advice on your personal tax situation.

Tax preparation and accounting firms can recommend any of our affiliates. We appreciate Lowy's Tax Planning & Accounting, PPLC for recommending our foundation to many of their clients.

Affiliates

Hacienda Inc. Hacienda Skilled Nursing Facility Inc. Los Niños Hospital Inc.



Hacienda Inc. 1402 E. South Mountain Ave Phoenix, AZ 85042

HaciendaHealthCare.org



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Gratitude of a Presidential Nature

We commend the splendid work that a very dear friend is doing for the residents of Hacienda

Did you know that in 1972, llene Butler, the founder of Hacienda received a personal note from President Richard Nixon, commending her on the work she was doing in taking care of children with developmental disabilities? An article in the Arizona Republic dated Jan 12, 1972 wrote about the letter and quoted President Nixon, "I welcome this opportunity to commend you on the splendid work you're doing." Although very proud to receive the letter, the article went on to quote Ms. Butler, "Our biggest concern is that people know what can be done to help these children. Some are private cases and some are wards of the state. It can happen to anybody."

Fast forward to 2014. Former Arizona Cardinals kicker

Jay Feely was nominated as a finalist for the NFL Walter Payton Man of the Year Award at the Super Bowl. Jay and his wife Rebecca and children have been a part of the Hacienda family on a personal level visiting many of the residents here. The video that was played on national television of Jay Feely was narrated by former President Bill Clinton who spoke of Jay's passion to enrich the lives of people who face daunting challenges. He spoke of Jay's personal story of his brother contracting a brain disease as a child. Although given a few months to live, Jay's brother fought to survive a miraculous 26 years. President Clinton went on to say "inspired by this experience...he continues along his path of service, regularly visiting Hacienda..."

Thank you Jay and Rebecca Feely and children for including some of our young people as part of your extended family.