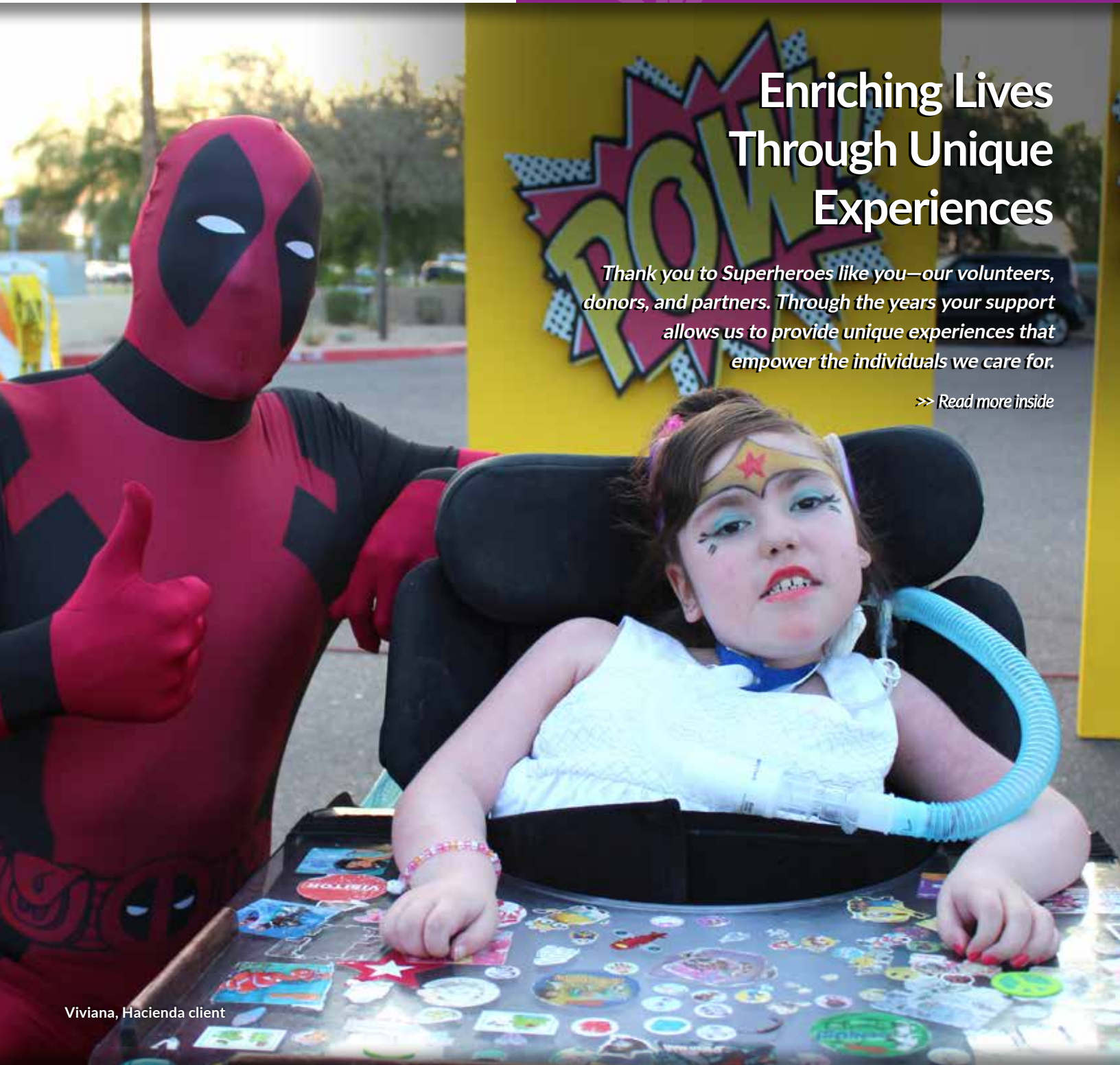


Enriching Lives Through Unique Experiences

Thank you to Superheroes like you—our volunteers, donors, and partners. Through the years your support allows us to provide unique experiences that empower the individuals we care for.

>> Read more inside



Viviana, Hacienda client



INSIDE THIS ISSUE...

She Needed A Hero.
So She Became One.

PAGE 3

An 8-year-old
Goes to Prom

PAGE 6

Suns Charities Gives
Hacienda a \$2700
Grant!

PAGE 8

THANKS **FOR BEING OUR** **SUPERHERO PARTNERS!**



*YOU-FRIEND-ARE A SUPERHERO.
YOUR KINDNESS AND GENEROSITY
ARE THE SUPERPOWERS THAT MADE
A DIFFERENCE IN COUNTLESS
SPECIAL LIVES THIS YEAR.*

*THE PAGES THAT FOLLOW TELL OUR STORY,
AND YOURS. THROUGH YOU, OUR PEOPLE
ARE LEARNING, GROWING, THRIVING AND
LIVING LIFE TO THEIR GREATEST POTENTIAL.*

*AS WE GET READY TO SAY
GOODBYE TO 2016, OUR THOUGHTS TURN
GRATEFULLY TO YOU. IT IS IN THIS
SPIRIT THAT WE SAY - **THANK YOU.***

***MAY YOUR HOLIDAY SEASON
BE FILLED WITH LOVE, JOY, AND PEACE!***

***HAPPY
NEW YEAR
SUPERHEROES!***

She Needed A Hero. So She Became One.

What do you do when your child lies in a vegetative state, with a tube down her throat hooked up to a machine that helps her breathe to stay alive?

You've been told that she will never recover, are advised to withdraw all medical intensive support, make funeral arrangements and prepare to say your final goodbyes. The rest of the family has accepted your child's fate, but deep down inside of you, you scream, "No! I'm not letting her go!"

Parker, Arizona, March 12, 2016, Jazzmyne, a vibrant young 20 year old, experienced a severe asthmatic attack caused by her strong allergy to cats. The airways of her lungs began to swell hindering her ability to breathe. She was medivacked by plane to a Las Vegas hospital where an emergency team worked frantically to save her life. Jazzmyne suffered cardiopulmonary arrest (both her heart and breathing stopped). The time she spent without oxygen flow to her brain caused an anoxic brain injury (brain injury caused by lack of oxygen), leaving her in a vegetative state, fully dependent on medical technology to keep her alive and breathing.

Karina, Jazzmyne's mom, refused to withdraw medical support as her daughter laid unaware of her surroundings and her condition. Unwilling to accept that this was the end for her child, Karina fought for and obtained guardianship of her daughter so that she could make medical decisions on her behalf. Karina, a single mom, was determined to find a place that could provide therapy to Jazzmyne and assist her in rehabilitation. She persistently asked the social service team involved in Jazzmyne's care to find a place that could provide the physical and cognitive therapies that her daughter needed. In her own words, Karina stated that she "hounded" them until they found the right place. That place was Hacienda Skilled Nursing Facility (SNF) in Phoenix, Arizona.



Jazzmyne and her mother Karina.

On June 7, 2016, Jazzmyne, who had been in a vegetative state for three months with no change, was flown to Phoenix and welcomed to Hacienda Skilled Nursing Facility. Sixteen years ago Hacienda SNF was formed to meet the skilled nursing needs of infants, children, teens, and young adults who needed rehabilitative therapies, especially for those who were ventilator dependent. Hacienda SNF remains the only skilled nursing facility in Arizona specializing in pediatrics and young adults.

Jazzmyne began her journey to recovery under the care of Hacienda's Dr. Nguyen. Six weeks after being placed at Hacienda, Jazzmyne came out of her coma. She began nodding and was able to respond to yes and no questions. August of this year, Jazzmyne's breathing tube was removed. She no longer needed the ventilator that had been keeping her alive. Her lungs were strong enough for her to breathe on her own.

<<< Continued on page 4.

**"I'm a FIGHTER,
not a QUITTER."**

>>> **She Needed A Hero. So She Became One. - continued from page 3**

Karina is often by her daughter's side witnessing her daily progress and giving nuggets of encouragement. Mom is truly the heroine who was determined to get her daughter the care she desperately needed to get better. When asked what prompted her persistence and determination, Karina responded, "I'm a fighter, not a quitter."

As our conversation progressed, Mom excitedly reminisced on Jazzmyne's interests before the injury. "She used to sing, play the violin, guitar and drums. She loves music." Mom shared that Jazzmyne had just recently attended her very first rock band concert. As Jazzmyne sat in her wheelchair under a shady tree at the park, I asked one more question of mom. "Why do you think Jazzmyne is doing so well?" Mom's response, "Her strength, her will, she's tough, keeps on going, and she's never been a quitter." Defying all the odds, Jazzmyne is quite the superhero herself.

Because of Karina's unwavering persistence and love for her daughter, Jazzmyne is making huge gains in her recovery. With the support of Hacienda staff and 24/7 nursing care, she is on the path to recovery. It's because of our behind the scenes superheroes like you that Karina is able to stay in the apartments known as the Angel House on Hacienda's South Mountain campus. The **Valley of the Sun Kiwanis Club** and local businesses built the Angel House so that families could be a part of their loved one's recovery process. Any client family member can stay up to seven days at a time in one of the apartments, at no cost to them. **Thank you partners for making this possible!**



Please Join Us In Celebrating Our 50th Anniversary

Save the Date

Nearly 50 years ago in 1967, a woman by the name of Ilene Butler wanted to adopt children, but because she was single, Arizona would not allow it. Determined, she approached the state again, requesting permission to foster special needs children. Her mission began with three children. By 1970, she had incorporated her care center as "Hacienda de los Angeles," or The Home of the Angels.

Today, that Hacienda de los Angeles exists as Hacienda HealthCare. Whether their disabilities stem from abuse, birth defects, traumatic accidents, or unexpected illnesses, the individuals cared for through the services offered at Hacienda HealthCare find compassion, a family, and the best care available. Hacienda serves over 2,550 individuals a year through our 40+ programs and services designed to meet the unmet needs of the medically fragile, chronically ill, and those with developmental and intellectual disabilities.

As 2017 approaches, we are excited to begin a wonderful year of celebration of 50 amazing years providing services and love to those in our care. **Happy 50th Anniversary Hacienda HealthCare!**

Please join us in celebrating at our 50th Anniversary kickoff event **"It's Been A Wild Ride" - a Roast and Toast to Congressman Matt Salmon**, a longtime friend and advocate of Hacienda.

For more details contact: Joni Mozis at JMozis@HaciendaHealthCare.org or visit www.HaciendaHealthCare.org/Events

IT'S BEEN A WILD RIDE

CONGRESSMAN
MATT SALMON
ROAST & TOAST
TO BENEFIT HACIENDA HEALTHCARE

SAVE THE DATE & JOIN THE FUN!
"In special lives, we can make a difference"

Saturday, April 29, 2017
Arizona Grand Resort | Grand Ballroom
8000 E. Baseline, Phoenix AZ
6:00 pm – General Registration & No-host Bar
6:00 pm – VIP Reception
7:00 p.m. Dinner & Program

Golfing for Holiday Gifts

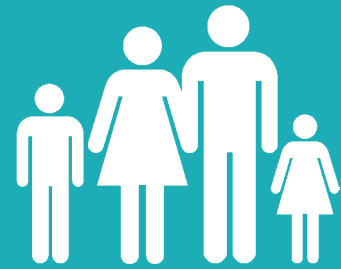
The **International Brotherhood of Electrical Workers Local Union 640** (IBEW Local 640) hosts a golf tournament to raise funds to purchase holiday gifts for Hacienda's residents

Hacienda HealthCare has been **IBEW Local 640's** charity of choice since 1999 – nearly 17 years. This year, Hacienda Board members and staff participated in the tournament and placed 3rd! Over 120 golfers participated in support of Hacienda's mission. We are immensely grateful to IBEW Local Union 640 and their continued support of Hacienda. We could not have such a successful holiday gift giving program without organizations like IBEW Local 640.



Photos: Hacienda HealthCare's golf team and staff (top), IBEW Local 640 electricians, contractors and members (middle and bottom).

IMPACT OF YOUR GIFT



Your donation provides specialized care that enriches the lives of **2,550 patients** and their families **every year!**

The new limits set in 2016 for donations to Qualifying Charitable Organizations has doubled.

Any gift you give today is eligible to be claimed as a tax credit on your Arizona Tax return: up to **\$400*** for single filers/head of household or **\$800*** for joint filers. Donate to any of these Hacienda HealthCare affiliates by April 15th to get the tax credit for 2016:

- Hacienda Inc.
- Hacienda Skilled Nursing Facility Inc.
- Los Niños Hospital Inc.
- Hacienda Children's Hospital

Your gift is a **dollar-for-dollar tax credit** which is eligible to pay your Arizona taxes or increase your state refund.

Any size gift makes an impact. No gift is too small.

TO DONATE

By mail: *Complete form on attached envelope and mail today.*

To make a donation online visit:
www.HaciendaHealthCare.org/donate

FOR MORE INFORMATION

Consult with your tax preparer for more details or visit the Arizona Department of Revenue website at:

www.azdor.gov/taxcredits

An 8-year-old Goes to Prom

By Brianna Carreras, Viviana's Mother

Friday was a typical day for eight-year-old Viviana who spends much of her days in her room enjoying YouTube music videos singing to the sounds of Superstars Christina Aguilera and Beyonce

An average eight-year-old in many ways, Viviana enjoys playing with princesses, pretending she's a famous singer and planning out how she will one day be a pop music superstar. Like many of the residents of Hacienda, Viviana is medically fragile. Viviana is living with a progressive muscle disease known as Congenital Myasthenia Syndrome. The disease presents itself as severe muscle weakness that affects the function of all the muscles in her body. She requires the use of 24-hour respiratory support to ensure adequate breathing, a gastrostomy tube to meet her nutritional needs, and a wheelchair for mobility. Viviana also happens to be a client of **Hacienda's Los Niños Home Medical Services** program.

That Friday, Viviana and her nurse decided to take a walk in the neighborhood. Viviana approached the parking lot of Hacienda where she witnessed the construction of a superhero themed extravaganza. There were cardboard cut outs of all of her favorite super heroes, tables draped in red and blue tablecloths, centerpieces with the phrases, "Bam" and "Pow" lined across the parking lot. All of the decorations Viviana was seeing were hand crafted by members of Hacienda's Technology Implementation Program (TIP). TIP provides young adults living with Autism vocational training in computers and robotics. The TIP program is just one of Hacienda's more



Photos: Viviana getting her face painted (top); Jibri with Superhero staff (middle); the Prom Invitation (bottom)

than forty programs. The program also teaches trainees important interpersonal skills.

Viviana was elated at the site of this superhero themed affair but what she didn't know was that this was a special day at Hacienda. October 7, 2016 was the day of the 12th Annual Prom. The tradition began with the request of a long-time resident, Jibri. Jibri's idea for a prom at Hacienda stemmed from his own experience at his senior Prom. Jibri shared that his senior Prom was one of the most memorable experiences of his life.

Hacienda's prom is just one of many extraordinary things that the organization does to provide the best quality of life for its clients and residents.

After witnessing such an extraordinary sight, Viviana insisted that she go home to prepare her ensemble for the festivities that evening. She returned shortly in her prom-esque attire displaying a flower in her hair for added elegance. The first thing that captured Viviana's eye upon returning to Hacienda's prom was the face painting booth because what eight-year-old doesn't like getting their face painted? Viviana hurried off to the booth so she could transform into the amazing Wonder Woman. Thereafter, she was able to enjoy a freshly prepared meal provided by Hacienda's own culinary staff headed by Chef Mario Montoya.

Viviana and the other clients of Hacienda were able to experience an evening full of music, food, laughter, dancing, and even the infamous crowning of its very own Prom King and Queen. And because of this one extraordinary idea, an eight-year-old got to experience her first Prom.



Top row left-to-right: Justin, a TIP Trainee with the Super Heroes; our residents and guests enjoying Prom. Bottom row left-to-right: Centerpieces made by our residents; Prom Royalty; some of the Prom decorations also created by our TIP Trainees, residents and staff.

Day On The Lake

The Day on the Lake Program is the only adaptive water sports program for those with physical and neurological disabilities offered in Arizona

Hacienda Skilled Nursing Facility is the home to many individuals living with complex physical and neurological disabilities. Many of our residents require the use of wheelchairs and specialized equipment for mobility. Hacienda's mission and values are rooted in the belief that all individuals regardless of ability, should have equal opportunity to access healthcare and social services that meet their needs. With this belief system in mind, Hacienda staff are continuously looking for activities in the community that can enrich the quality of life for our residents. One such activity is the *Day on the Lake Program*.

This amazing and unique event is sponsored by **Dignity Health and Barrow Neurological Institute**. This year marked the 20th year the program has been in existence. The annual event is held at Bartlett Lake Marina in Carefree, Arizona. Residents of Hacienda Skilled Nursing Facility were able to enjoy boating, fishing, tubing and even jet skiing!



Hacienda Skilled Nursing Facility's residents enjoying the *Day at the Lake*.

Phoenix Suns Charities Surprises Hacienda Skilled Nursing Facility with a \$2700 Grant!

In September, Phoenix Suns Charities reached out to our Marketing department to tour, but the meeting had an exciting surprise

Excited to show off the services we provide, we graciously agreed. What our team didn't know was that Suns Charities had a big and unexpected surprise for us. On Monday, September 19th we were greeted by two Suns Charities volunteers. They arrived with purple and orange balloons and an oversized check.

Suns Charities presented us with a check for \$2,700 to support the therapeutic recreation program at Hacienda Skilled Nursing Facility. This generous grant award allowed our Activities department to purchase necessary sensory equipment for our pediatric residents.

Thank you Phoenix Suns Charities for the support you provide to assist the needs of children and families in our community!



Photos: Hacienda staff with Phoenix Sun Charities check presentation (top), a child (resident) playing with sensory toys purchased with the grant money (bottom photos).

Hacienda HealthCare Launches a New Website!

After months of hard work, we're delighted to officially introduce the NEW HaciendaHealthCare.org

Our goal with this new website is to provide our community an easier way to learn about Hacienda HealthCare. We will be constantly updating our content, events, and news...so be sure to bookmark our site and check back often.

Our new website features:

Interactive and easy-to-use navigation

Stories, history, and more

Social media buttons

An improved donation feature

Mobile friendly design so you can view it on any device



Trunk-or-Treat at Hacienda

October 31, 2016 marked Hacienda's 11th year of hosting its annual **Fall Festival Trunk-or-Treat**

Every year Hacienda staff sponsors fundraising events to underwrite this remarkable occasion. Hacienda staff, headed by Hacienda's Accounts Receivable Department, coordinated and hosted an elaborate festival of Halloween themed games, food and festivities for its clients and residents. If you happened to pass by the South Mountain campus on Halloween, you would not have been able to miss the elaborately decorated tents covered in cob webs, spiders, bats and skeletons. Residents enjoyed burgers off the barbecue along with cookies, chips and refreshments.

Favorite games included ring toss, bean bag toss and bowling. Residents were able to toss inflatable rings on liters of soda to win a soda flavor of their choice. Hacienda residents also received Halloween themed prizes that included spider rings, stickers, and skeleton sticky hands. With many of the residents of Hacienda having physical limitations, staff made sure the entire Halloween themed affair was fully accessible for our residents to enjoy. This spook-tastic occasion is coordinated annually by Hacienda's amazing Accounts Receivable Department with the help and support of administrative and support staff. They do a wonderful job planning this exciting day of spook-tacular fun!



Photos (left-to-right): Hacienda's parking lot during Trunk 'N Treat, Brianna and Nick (residents) dressed in their Halloween costumes.

Raising Awareness

This Summer, Hacienda HealthCare was proud to sponsor **Raising Arizona Kids (RAK) Magazine's Special Needs Resource Fair**

Hacienda HealthCare has been a part of this event since its inception last year. This was an opportunity to share stories and educate the community of the services and programs we offer.



Panelists Jennifer Kupiszewski with Kile & Kupiszewski Law Firm, Roxanne Rose and Brian Henrie

At this event families were brought together to learn about services and programs available in the community specific to their children's special needs. Brian Henrie, Skilled Nursing Facility Administrator, and Roxanne Rose, Assistant Director of Nursing served as experts in the *Support for Caregivers* panel discussion. This panel focused on services available to special needs families through Hacienda's programs. Brian and Roxanne provided attendees with pertinent information addressing the challenges that many special needs families face. They also provided families of children with special needs with insight on how they can enrich and improve the quality of care they provide to their loved ones.

Fighting the Silent Epidemic Paves Way to Brighter Future for Newborns

If you keep up with the latest news or interact with family and friends you probably know someone whose life has been affected by this silent epidemic. The widespread use and abuse of prescription pain relievers as well as illicit drug use is growing at an alarming rate.



What you may not know is Arizona has the 12th highest rate of prescription drug misuse in people over the age of 12. In fact 1/3 of women who were of childbearing age had an opioid prescription filled each year from 2008-2013. Of those, more than 20% filled an opioid prescription during their pregnancy. To add to this population are the number of women who continue to use illicit drugs such as heroin during their pregnancy.

These numbers are on the rise and the infants born to these mothers suffer not only during the withdrawal period at birth but for the rest of their lives.

At birth these infants may experience seizures, vomiting, diarrhea, tremors, respiratory difficulty, restlessness—the inability to be calmed or comforted along with an overall discomfort. “As a nurse in caring for one of these babies, your heart breaks. Their high pitched cries stay with you long after your shift is over—and watching their bodies writhe in discomfort sometimes brings you to tears,” says Jennefer Frost, Director of Nursing and Hospital Administrator at Hacienda Children’s Hospital.

So while the picture may be grim, and the numbers rising—there is hope. Thanks to your support, we are helping these babies.

Thanks to a generous grant received from the Salt River Pima-Maricopa Indian Community, Hacienda Children’s Hospital (HCH) in Mesa has initiated a new Drug Dependent Newborn Program for infants suffering from Neonatal Abstinence Syndrome (NAS). Staffed with neonatologists who care for and follow the treatment of each baby, along with our specially trained nurses and volunteers, our goal is to reduce the length of time these precious infants need medical care.

HCH’s unique home-like environment—private rooms, soft lighting, sleeping accommodations for mom/family and quiet areas for baby—is the perfect setting for healing. “We have an amazing staff of pediatric nurses, private rooms, and a long history of caring for NAS babies from our Phoenix location. We are confident that with our loving and knowledgeable staff, and our specialized training for the family that these infants will have a much brighter future.” **Thank you SRP-MIC for being our partner in the fight to make a huge difference in the lives of these special newborns.**

Printing In 2D Is So Yesterday

Hacienda’s Technology Implementation Program (TIP) was awarded a \$5,000 grant from **Autism Speaks**

Hacienda’s Technology Implementation Program (TIP) provides individuals living with Autism with state-of-the-art vocational training in the field of computers and robotics. In an educational environment, they can acquire 21st century skill sets that can be translated to community based employment. The program also teaches important interpersonal skills such as teamwork and sociability.



This Fall, TIP was awarded a \$5,000 grant from Autism Speaks to purchase equipment for the program. But not every item on their wish list was easy to find. Months of searching for a much coveted piece of technology paid off when Tom Burick, TIP Coordinator, gathered the trainees for the big reveal.

When the trainees ripped off the cobalt blue gift wrap, their reaction to the muted brown cardboard box was nothing short of priceless. The 3D printer they’d been wishing for had finally arrived! **Thank you Autism Speaks** for your generous contribution. It’s because of Superhero donors like Autism Speaks that our trainees are able to learn and acquire valuable technology training that will translate to employment for our TIP trainees in the local community.

Holiday Wish List

Our in-kind needs are constantly changing, but this list provides our programs with the small items that make a big difference.

You can support the Wish List in two ways:

Cash: Cash will be used to purchase items that you specify from the Wish List.

In-Kind Donations: Only items that are new, not gift-wrapped and safe for children (no small pieces, non-toxic) will be accepted. We will accept like-new used books and DVDs.

Occasionally we have other needs that arise based on our population's needs. If you have something to donate that you don't see on our list, contact us at: Marketing@HaciendaHealthCare.org

Note: Due to infection control policies, we are not able to accept used stuffed animals, toys, games, personal care items, etc.

Donations made to Hacienda HealthCare, via the following 501(c)(3) nonprofit organizations, are tax deductible as allowed by law:

- Hacienda Inc. (86-0253158)
- Hacienda Children's Hospital Inc. (47-3035370)
- Los Niños Hospital Inc. (86-0892673)
- Hacienda SNF Inc. (14-1906233)

Thank you for your generosity!

Show Some Love!

Federal Employees support Hacienda Skilled Nursing Facility through the 2016 Combined Federal Campaign

The **Combined Federal Campaign (CFC)** is the only authorized workplace charitable giving program for employees in the Federal workplace. Launched by President Kennedy in 1961, the CFC has been the largest workplace-giving program in the world.

The campaign runs every year from September 1st to December 15th and Hacienda Skilled Nursing Facility is grateful to be one of the 20,000 nonprofits eligible to participate.

During the campaign season, Hacienda Skilled Nursing Facility representatives have the opportunity to meet and share stories that highlight Hacienda's mission with campaign leaders and generous Federal, Postal, and military personnel.

Last year, Federal employees pledged over \$13,000 to Hacienda Skilled Nursing Facility through the Maricopa County Combined Federal Campaign!



Mike Maneiro, CFC Associate for the Maricopa County CFC, with Arlin Acosta, Associate Development Manager at Hacienda

To our CFC heroes: THANK YOU!

Information about the CFC was borrowed from: www.opm.gov/combined-federal-campaign/



Wish List

For Infants

Infant bouncy seats
Infant crib mobile
Teethers
Bibsters (disposable bibs)

Clothing

Socks (women's)
Socks (kid sizes)
Sports Bras (M/L)

Personal care*

Electric shavers
Shampoo/Conditioner
Body Wash
Deodorant
Eos lip balm
Body Lotion
Gel/Mousse

**Men's & women's items needed*

Electronics

Universal TV remotes
Fans (table top)
iPad/Tablet
Music player
DVD players
Ear Buds
Wii/Xbox360/PS4 Consoles
Wii/Xbox360/PS4 Games

Miscellaneous Gifts

Plastic storage containers
Glade Plug-ins (tropical scents)
Toys for children ages 5-10
Gift Cards

Arts & Crafts Supplies

Beads & string
Bubble wrap
Cardstock
Colored Markers

For complete list please visit:

HaciendaHealthCare.org/Wishlist



Hacienda HEALTHCARE

In special lives, we make a difference

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PHOENIX, AZ
PERMIT NO. 4561

Hacienda Inc.

1402 E. South Mountain Ave
Phoenix, AZ 85042

**We're pleased to announce
the launch of our new website!**

www.HaciendaHEALTHCARE.org

Year-End Tax Tips:

- Make a gift from your IRA
- Give appreciated stocks & bonds instead of cash
- Reduce your taxable estate through planned giving
- **Suggest a gift from your "donor advised fund"**

Contact: Sierra Kamela, V.P. Marketing & Public Relations
(602) 243-4231 x 176 | SKamela@HaciendaHealthCare.org

For volunteer opportunities contact:

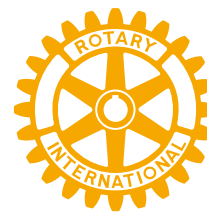
Volunteer@HaciendaHealthCare.org

Thank you to our supporters. Without you, Hacienda HealthCare would not be able to provide the much needed medical and social services for medically fragile and chronically ill children and young adults, including those with developmental and intellectual disabilities.

Special Thank You to Our Partners



Bishop Granjon Council # 4339



Squaw Peak Rotary



Valley of the Sun Kiwanis



Mesa United Way



Would you prefer to receive this newsletter via email?

If you'd like to receive this newsletter and other information about Hacienda HealthCare visit HaciendaHealthCare.org and enter your email address.

To view previous newsletters visit: www.HaciendaHealthCare.org/newsletter/

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